



SUSTAINABILITY POLICY

Royal Lancaster London is Hyde Park's commanding mid-century architectural icon born and built in the 1960s. Today, in the 21st century we're proud of the knowledge and expertise we've gained over half a century as one of London's leading hotels.

The Royal Lancaster consists of 411 bedrooms, a gym, 2 restaurants, one bar, 11 event and meeting spaces including 2 large ballrooms seating up to 800, 5 kitchens, office space for team members and an onsite dry-cleaning facility, car parking for 36 cars and Lancaster Gate Tube station. All reside within the boundaries.

We are committed to minimising our impact on the environment and on our neighbourhood, whilst maintaining the highest level of service to our guests.

We are dedicated to continual improvement measured by way of annual Benchmarking Assessments by EarthCheck. Our journey to net zero encompasses every aspect of our operations. We are intent on minimising our carbon footprint, to conserve our energy and water and to reduce our waste.

We pledge, wherever possible, to local employment and to source local sustainable products and services. We conduct our business according to fair and transparent trading practices and we commit to follow Fair Trade principles whenever possible.

We support local charities by way of fundraisings and donations. We promote the Hospitality Industry by partnering with local colleges to offer apprenticeships and work experiences to students.

The Royal Lancaster London will comply with all relevant legislation and regulations, and aims to achieve international best practice. We have appointed our EarthCheck Coordinator, who has responsibility for improving the Hotel's sustainable performance.

Our Sustainability and Environmental Taskforce is leading the way to encourage our colleagues to promote our commitment to all key stakeholders including guests, suppliers and contractors.

A handwritten signature in black ink, appearing to read "Sally Beck".

Sally Beck, General Manager

01/04/2025

NOTE: This policy is a public document and will be reviewed annually.